

## **Komatsu Forklift**

Komatsu Forklift Training Prince Albert - Komatsu Forklift U.S.A. Inc. has a very good reputation for building reliable and resilient lift trucks. Komatsu is renowned around the world as a business with a rich heritage while retaining an outstanding benchmark of refinement and quality in both design and equipment production.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their pledge of helping to foster a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a producer of mining and construction equipment. Very quickly the company grew into an industry leader and was accountable for building Japan's first contemporary bull dozer and farm tractor.

Komatsu has developed into a international giant over the previous couple of decades due to their expertise and strength in the field of logistics, mining, excavating and construction. Utilizing innovative models and technological superiority, they continue to be at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded greatly. Using their enhanced manufacturing capabilities and contemporary design approaches, Komatsu has become recognized to manufacture the kind of rugged and dependable lift truck that clients across the globe have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was created to satisfy the mounting demand for its products in the North American market. To improve costs and efficiencies, a modern facility was developed in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to meet the requirements and demands of their consumers globally while remaining a leading maker and supplier of progressive forklifts and lift truck accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's happy clients along with their North American clients.

Following years of providing customer service and maintaining bonds, Komatsu Forklift recognizes that meeting the customers' wishes is paramount. All new product development at Komatsu starts first with the customer. By welcoming participation and criticism, they are able to ascertain customer wishes and expectations then develop revolutionary creations and then build to exceed Komatsu Engineering Principles. Assuring consumers that quality is designed from the beginning and sustained throughout the production, service and sales processes, allows Komatsu to end up with a superior product from start to finish.

Komatsu engineers are specialized experts in designing forklifts, construction equipment and heavy duty equipment. Their design skill and competence assures that each new piece of equipment will last in the toughest environments and have the capacity to survive the roughest applications. Adherence to precise engineering standards allows Komatsu Forklift to meet ISO 9001 standards. Computer aided design and stringent in-house quality standards all factor in to top-quality forklift products. Komatsu Engineering Standards translate the current and progressive technology used in advanced mining and construction equipment into world class equipment.

The modern and well-organized factory in Covington, Georgia is a full service facility. This state-of-the-art facility starts the manufacturing process with raw steel which is then welded, designed and primed. When assembled and painted the lift trucks are ready to leave the plant and enter the market. Maintaining quality control through the duration of the manufacturing process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as worthy as the people who support it and sell it, their sellers make all the difference. Komatsu Forklift features an exceptional network of company sellers and independent dealers who are working hard to outdo expectations. Specialized in all elements from product sales, service or operating instruction, or aftermarket support, their diverse network of experienced and capable experts are available. Komatsu Forklift Vendor locations across the country have a Komatsu OEM parts on-hand to offer the necessary service needed to keep customers' operations running effortlessly. Computerized, real-time access with next day transport from their highly automated supply hub is another option. The internet based K-Link system assists dealers with on-line components management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve National Accounts. Many world-class organizations depend on Komatsu lift trucks in their day-to-day operations. National account customers benefit from an original partnership with Komatsu that permits them to customize cost-efficient services in order to enhance the customer's efficiency and profits. Komatsu national account clients have access to on-line parts and service support system and a wide-ranging fleet management program, offering the ability for Komatsu to be their total solution for any lift truck worries.

The well-organized and reliable staff members at Komatsu Forklift U.S.A., are committed to offering excellent customer support whether it arrives in the form of instruction, product sales, aftermarket support, and longterm maintenance. They want to make sure that the client support provided will help their clients meet or exceed their business targets while establishing strong working relationships in the process. Komatsu strives to be familiar with each of their customers' unique methods of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu invites you to contact your local Komatsu forklift supplier today in order to learn more about the selection of services and products they have available. Customer satisfaction and support are two of the organizations top priorities and it is easy to see why thousands of customers world-wide depend on the Komatsu family of products everyday.